



UNIwersytet
Andrzeja Frycza Modrzewskiego
w Krakowie

Collegium Medicum Faculty of Medicine

SUBJECT CARD

Field of studies: Medicine

Form of studies: Full-time course

Degree: long-cycle Master's program

Specializations: No specialization

Academic year: 2024/2025

ADVANCED COMMUNICATION WITH PATIENTS

SUBJECT NAME	Advanced communication with patients
NUMBER OF ECTS POINTS:	1
LANGUAGE OF INSTRUCTION	English
TEACHER(S)	Prof. Barbara Rogala PhD , MD Emanuel Kolanko MD Paulina Jurek dr med.Katarzyna Sajak-Chydzik dr med. Maciej Kozak dr med Joanna Chamera dr med. Monika Godulska dr med. Violetta Kocurek dr med. Monika Karwowska-Mietła mgr.psych.Katarzyna Nowak-Ledniowska dr med. Maria Marczak-Ziętkiewicz lek.med.Magdalena Wolanin lek. med.Michał Kurzyński dr med.Marcin Hetnał
PERSON RESPONSIBLE	Łukasz Małecki MD
NUMBER OF HOURS:	
LECTURES:	2 h

ADVANCED COMMUNICATION WITH PATIENTS

CLASSES: 18 h

GENERAL OBJECTIVES

OBJECTIVE 1:

Teaching students to see patients' perspective and to read their emotions

OBJECTIVE 2:

Practicing behavior in challenging situations, like the need to deliver bad news, to refuse unreasonable expectations of patients, to negotiate the treatment process, to react in contact with an aggressive patient, etc.

LEARNING OUTCOMES

MK1

Knowledge: The student knows and understands: Principles and methods of communication with the patient and his family that serve to build an empathetic, trust-based relationship (D.W.4)

MK2

Knowledge: The student knows and understands: The importance of verbal and non-verbal communication in the process of communicating with the patient and the concept of trust in interaction with the patient (D.W.5)

MS1:

Skills: The student is able to: Take into account the subjective needs and expectations of the patient resulting from socio-cultural conditions in the therapeutic process (D.U.1)

MS2:

Skills: The student is able to: Build an atmosphere of trust throughout the diagnostic and treatment process (D.U.4)

MS3:

Skills: The student is able to: Communicate with the adult patient, the child and the family using the technique of active listening and expressing empathy, and talk to the patient about his life situation (D.U.5)

MS4:

Skills: The student is able to: Inform the patient about the purpose, course and possible risk of the proposed diagnostic or therapeutic actions and obtain his informed consent to take these actions (D.U.6)

MS5:

Skills: The student is able to Engage the patient in the therapeutic process (D.U.7)

MS6:

Skills: The student is able to: Provide the patient and his family with information about the unfavorable prognosis (D.U.8.)

MS7:

Skills: The student is able to Provide advice on compliance with therapeutic recommendations and a healthy lifestyle (D.U.9)

ADVANCED COMMUNICATION WITH PATIENTS	
MS8:	Skills: The student is able to Use on a basic level psychological motivating and supportive interventions (D.U.11)
MS9:	Social competencies: The student is able to Demonstrate assertiveness towards unreasonable expectations of the patient regarding therapy or diagnostic tests
MC1:	Social competencies The student is able to: Deal with his/her own emotions in contact with an aggressive or demanding patient
INTRODUCTORY REQUIREMENTS	
Knowledge of the basics of psychology	
Ability to perform a medical interview.	
COURSE PROGRAM	DESCRIPTION
LECTURE 1:	Areas of advanced communication with the patient and his family.
CLASS 1	Explaining the essence of the disease
CLASS 2	Communication with the demanding patient.
CLASS 3	Dealing with patient expectations.
CLASS 4	Negotiating treatment, lifestyle change.
CLASS 5	Explain laboratory test results and prepare the patient for specialized tests.
CLASS 6	Clarification of the disease status and obtaining consent for a diagnostic procedure.
CLASS 7	Obtaining informed consent for surgery.
CLASS 8	Breaking bad news to the patient
CLASS 9	Breaking bad news to the patient's family
DIDACTIC METHODS (APPLIED)	DESCRIPTION

ADVANCED COMMUNICATION WITH PATIENTS

Working with a simulated patient
Discussion
Brainstorm

STUDENTS WORKLOAD:**CONTACT HOURS WITH THE ACADEMIC TEACHER**

20 h

HOURS WITHOUT THE PARTICIPATION OF THE ACADEMIC TEACHER

Preparation for classes: N.A
Preparation for the exam: N.A

TOTAL NUMBER OF HOURS FOR THE COURSE

20 h

CONDITIONS FOR COURSE COMPLETION

Attendance during the lecture and all classes is mandatory

METHODS OF ASSESSMENT:**IN TERMS OF KNOWLEDGE:**

Discussions during classes

IN TERMS OF SKILLS:

Observation

IN TERMS OF SOCIAL COMPETENCE:

Observation

FORMATIVE:

Current activity of students in classes

SUMMATIVE (I & II)

Observation of the student playing the role of a physician

GRADING SCALE

3,0 (Satisfactory)

This is no-graded course

3,5 (Satisfactory plus)

4,0 (Good)

4,5 (Good plus)

5,0 (Very Good)

BASIC LITERATURE

ADVANCED COMMUNICATION WITH PATIENTS

1. J. Silverman, J. Draper, S. Kurtz: Skills for communicating with patients. Third edition. Ed. Radcliffe Medical Press. 2018

SUPPLEMENTARY LITERATURE